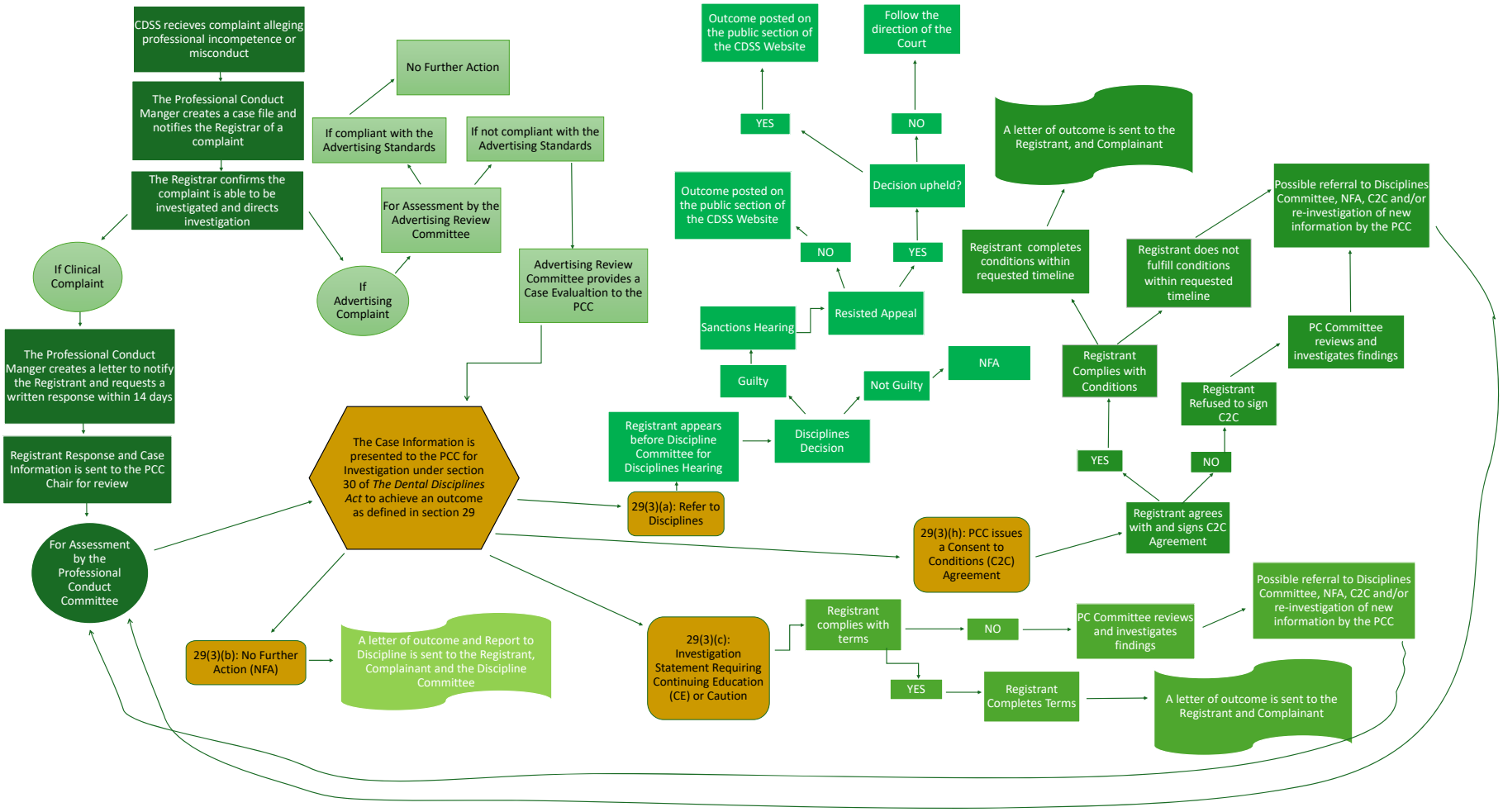The College of Dental Surgeons of Saskatchewan Complaint Process Chart